Drexel Family Association Advisory Council
January 31, 2018 6:00-7:30PM

- **Welcome and Dinner**
  - **In Attendance:** Dr. Tim Kurzweg (Provost’s Office), Dr. MacKenzie Luke (Student Life), Don Liberati (Campus Services), Emanuel Gunn (ACC), Matthew Mechlin (ACC), Lisa Daughen, Noreen McAneny, David Boonin, Gretchen Greismer, Karen Napolitano, Sue Peckman, Teresa Navon, Patty Gallagher, Denise Armentani, Scott Noye (by phone), Beth Boyer (by phone), Mary Resanovich (by phone), Angela Testa (ACC, by phone)

- **Special Guest: Tim Kurzweg:** [kurzweg@drexel.edu](mailto:kurzweg@drexel.edu)
  - Vice Provost for Undergraduate Education
  - Tenured Professor; 16th year at Drexel; New to the Provost’s Office
  - Taking over for John DiNardo, who was in the role for 14 years
  - Wants to ensure that students are getting the best service they can get
  - Wants to ensure that students are getting the degree that they want from Drexel
    - Each student should be able to craft the degree that they are looking to have, which will take flexibility on Drexel’s part
  - Students should know how they are doing at any time
    - Focusing on freshman year
    - Just had a conversation with the Provost to develop a policy that extends beyond freshman year
      - Freshman year > required courses > elective courses
      - It’s about culture building
  - Wants to work more closely with co-op and integrate more closely with academics
  - Discrepancies in summer scheduling is a concern, and faculty are being encouraged to reconsider when they teach their courses and their teaching load

- **Housing Update from Campus Services and American Campus Communities**
  - Presentation from Emanuel Gunn (ACC), Matt Mechlin (ACC), Angela Testa (ACC) and Don Liberati (Campus Services)
  - ACC owns and runs the buildings, but works closely with Drexel because of the 2-year residence requirement
  - Although first year class size increased, ACC did not anticipate the response from the rising sophomores during the first day of leasing
  - All sophomores for 2018-2019 will automatically be enrolled in a co-op floor plan
  - Filling out an application does not tie you to a lease, and historically there has been melt between applications and leases signed
  - Solicited parent feedback, also surveying students for feedback on their experience
  - ACC sent a survey to students asking if they were planning to sign on the 13th, and received very low response rate stating that students would come to sign on the 13th. Next year ACC will prepare differently.
    - Survey sent a few days before the 13th, but results were not accurate
• Suggestion from the council: Email is not necessarily effective; perhaps there is another way to get information to them. Perhaps through parents?
  o ACC has increased sophomore floor plans since signing, to allow students to be with their roommates or change floorplan since signing day
  o ACC is investigating different ways to run signing day

• DFA Facebook Page
  o Suggestions for how Drexel gets accurate information to parents and families on the Facebook page
    ▪ Share Parents link from Drexel homepage (link below)
    ▪ Pin document with whom to contact
    ▪ Representatives from each office/division to monitor threads related to their functional areas

• Winter Preview Days—Tabling Opportunity
  o Sunday, February 18th, 10:15-11:15AM
  o Volunteers: Linda Falzani, Noreen McAneny, Denise Armentani, Tracey Morgado, Lisa Daughen

• Open Discussion (to conclude by 7:30)
  o Resources for DFA Advisory Council Members:
    ▪ http://drexel.edu/guide/parents/
    ▪ http://drexel.edu/fye/resources/family/
    ▪ FAQ for Drexel Parents (attached)

Next Meeting: March 21, 2018 6:00-7:30PM

• Admitted Students Days

Future Meeting Topics

• Ian Sladen to discuss Co-Op
• Campus Engagement and/or USGA Joint Session to discuss school spirit and student engagement
FREQUENTLY ASKED QUESTIONS FOR DREXEL PARENTS

What On-Campus Services Are Available to my Student?

Campus Dining – Provides information regarding student dining plans, locations, promotions, and menus. Contact Information: www.drexelcampusdining.com, (215) 895-6095

Campus Engagement – Engagement oversees the many aspects of connecting students to campus by engaging them in co-curricular activities. With over 350 student organizations, including fraternities, sororities, our mission is to provide social, cultural and educational opportunities that promote student involvement outside of the classroom. Located in the Creese Student Center, Suite 215. Contact information: 215-571-3575

Center for Learning and Academic Success Services-- The Center for Learning and Academic Success Services (CLASS) empowers students to develop skills and strategies that foster academic success and personal growth through purposeful interactions with peer and professional staff. CLASS supports Drexel University students' efforts to achieve their academic goals through a variety of services, including: academic coaching, tutoring, strategies for academic success course, workshops and other events. Contact Information: academicianss@drexel.edu

Commuter Support – Provides specialized transition and support resources for commuter, graduate, transfer, and off-campus students. Located in the Main Building, Suite 220. Contact information: commuters@drexel.edu, 215-895-2168

Department of Public Safety – Ensures a safe and secure campus environment through combined full-time sworn Police Officers, Security Officers, and fully staffed Emergency Operations Center. The department works in collaboration with numerous local law enforcement and security partners, including the Philadelphia Police Department, SEPTA and Amtrak Police Departments, the Philadelphia Fire Department, and other private and public institutions and agencies. Emergency service 24/7 Contact: 215-895-2222

Dragon Card Office – Manages services for your student’s Dragon Card, which serves as their official Drexel identification card, method of payment for Dragon Dollars, and campus access key. Located in the Creese Student Center, First Floor. Contact information: 215-895-6095

Drexel Barnes & Noble Bookstores – Provides students with new, used, digital, and rental textbooks, along with computer software, personal care products, and Drexel University merchandise. Located on the corner of 33rd and Chestnut. Contact information: 215-895-2860

Drexel Central – Assists students and families with registration and financial services, including billing, payment, and financial aid. Located in the Main Building, first floor. Contact information: 215-895-1600

Office of Equality and Diversity – Provides information, options, and resources to students, faculty, staff, and guests affected by discrimination or harassment, including sexual or gender-based harassment and misconduct. Contact information: 215.895.1405, oed@drexel.edu

OED Disability Resources –OED’s Disability Resources team facilitates reasonable accommodations for students, faculty, staff, and guests with disabilities in order to provide equal access and opportunity. Contact information: 215.895.1401, disability@drexel.edu

International Students and Scholars Services – ISSS provides immigration advising, and addresses cultural and academic concerns for international students, scholars, staff and faculty at Drexel. Located in the Main Building, Suite 222. Contact information: isss@drexel.edu, 215-895-2502
Learning Alliance – A network of offices on campus and online that support students’ academic success. By working together, the partner offices ensure you receive the guidance you are looking for and provide a direct referral to additional resources when needed. Members of the Learning Alliance include the following areas: Career Counseling, Center for Scholar Development, Disability Resources, Drexel University Libraries, Drexel Writing Center, English Language Center, Academic Center for Engineers, Biology Tutoring, Business Tutoring, Chemistry Tutoring, Cyber Learning Center, College of Medicine Academic Support, Math Resource Center, Nursing, Public Health, and Biomedical Sciences Tutoring, Philosophy Tutoring and Physics Help! Contact Information: drexel.edu/learningalliance

Steinbright Career Development Center – Provides all the necessary tools for student career development, including undergraduate and graduate co-op programs, along with career workshops, fairs, and counseling. Located at 3201 Arch Street, Annex Suite 110. 215-895-2185

University Housing – Responsible for all student housing procedures, including room assignment, billing, facilities, and policies. Contact information: 215-895-6155

Office of Veteran Student Services – Provides services and opportunities for veteran students and their families, including orientation sessions, counseling, social activities, and assistance relating to admissions, academics, and financing options. Contact information: rebecca@drexel.edu, 215-895-2501

What Counseling and Health Resources Are Available to my Student?

Counseling Center – Offers free and confidential counseling, therapy, and intervention services to ensure the academic, personal, and interpersonal development of our students. Located in the Creese Student Center, Suite 201. Contact information: 215-894-1415

Drexel Student Health Center – Provides comprehensive health services for students (including women's health services) in a confidential environment. Located at 3401 Market St, Suite 105B, 215-220-4700

Health Insurance and Immunizations – All full-time students are required to demonstrate proof of plan coverage that meets Drexel’s minimum health insurance requirements and either waive or enroll in the Drexel Health Insurance Plan at the beginning of each academic year. All incoming students are required to complete University immunization requirements. For information on either policy, please go to www.drexel.edu/healthservices. Located in the Creese Student Center, Suite 215. Contact information: healthimmu@drexel.edu, 215-895-2507

How Do I Stay Connected to Drexel?

Family Weekend – Parents and family members of all ages are invited to join their student on campus for Drexel’s Family Weekend in November. Filled with events, tours, and activities, Family Weekend showcases life on campus and in the city of Philadelphia.

Drexel Family Association – Open to all parents and family members of current Drexel students, the Drexel Family Association partners with the University to improve the student experience while providing opportunities for family involvement and communication. Contact information: family@drexel.edu

DrexelNow Electronic Newsletter – Get the scoop on upcoming events and goings-on at Drexel through our monthly newsletter, DrexelNow. Sign up at www.drexel.edu/now