

## **ABSTRACT: 2013 ELAM Institutional Action Project Poster Symposium**

**Project Title:** City of Midvale Family Health Clinic

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**Collaborators:** Vice Dean Wayne Samuelson MD, Mayor Joanne Seghini, Mauricio Agramont (Community Building Communities), Dulce Diez (Director of Health Disparities, UDOH), Jay Molock (Program Coordinator)

**Background, Challenge or Opportunity:** The City of Midvale Family Health Clinic lost its funding in 2010-2011. The clinic was closed and access to health care for the city's indigent population was difficult. The City of Midvale reached out to the University of Utah Health Sciences for help in finding providers who would be willing to volunteer their time to see and treat patients. The initial clinic hours would be half a day/week for the first month; then one day /week for the second month. After which, re-evaluation of the program will be made to assess the needs of the community and the number of providers. The City of Midvale has a large population of Latinos, Pacific islanders and American Indians.

The challenge encountered was the limited number of physicians who were willing to volunteer their time. Most of the physicians were already working beyond their regular hours that included teaching medical students, residents, fellows, clinic patients, and updating patient records. Physician evaluation by the Department Chair was mostly based on the revenue generated by the number of patients seen in the clinics.

This would be a great opportunity for the University of Utah, Health Sciences to : a) serve and give back to the community that needs health care and health education; b) an opportunity for all colleges in the Health Sciences to work together in Inter-professional Education; c) the clinic would serve as a venue where faculty and students learn cultural competency, while rendering health care services to the needy.

**Purpose/Objectives:** The main purpose or objective of this initiative is to provide health care access to the community in the City of Midvale. There is a strong need for Family Practitioners, internists, pediatricians and mental health professionals. The long term goal is to have the clinic serve as a flagship for the University of Utah, Health Sciences in Inter-professional collaboration education, community service and cultural competency.

**Methods/Approach:** Initial meeting was held at the clinic. There were 2-3 examinations rooms and 2 dental rooms, a small laboratory, bathroom, waiting area and receptionist area. The building was adjacent to the Midvale Middle School. Subsequent meetings were held to discuss expectations of services from both institutions. Legal counsel from the University of Utah will prepare the contract agreement and will be reviewed by the City of Midvale prior to signing.

**Outcomes and Evaluation:** Target date for opening is June 2013. Dr. Samuelson and faculty from the Dean's office will be the first volunteer physicians at the clinic. A preliminary report will be given to the Chairs and the Senior VP for Health Sciences to obtain more support.



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## Background/Challenge/Opportunity

- ◆ Midvale Family Health Clinic lost its funding in 2010-2011. The clinic served Latinos, Pacific Islanders, and American Indians. When it closed, access to health care for these populations became difficult. A request was made to the University of Utah Health Sciences to help find providers and re-open the clinic.
- ◆ The main challenge is finding health care providers to volunteer their time to see patients.
- ◆ This is a great opportunity to serve and give back to the community and to address health care disparities.
- ◆ For all colleges in Health Sciences to work together as one (inter-professional education) in regards to education and community service.
- ◆ The clinic will serve as one venue to learn and be culturally competent.

## Purpose/Objective

- ◇ To provide health care to the community of Midvale, where there is a strong need for family practitioners, internists, pediatricians, and mental health professionals
- ◇ Long term goal: Midvale Clinic will serve as the flagship for the University of Utah Health Sciences in inter-professional education, community service, and cultural competency.



## Methods/Approach

- Initial meeting and clinic visit to assess the facility
- Meetings with Deans and Chairs from various colleges
- List of service expectations from Midvale and University of Utah
- Residents, fellows, and senior medical students
- Legal counsel to prepare and review the agreement



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## OUTCOMES—EVALUATIONS

- \* To date, five physicians and eight senior nursing students have volunteered
- \* Midvale Clinic will provide all clinic supplies
- \* Midvale Clinic will provide for an office manager
- \* Outcomes and evaluations will be done after one month
  - \* Patient satisfaction survey
  - \* Faculty and student feedback



## Conclusions/Next Steps

- \* Target Date to open: June 2013
- \* Opening day will have a Health Fair
- \* Vice Dean Samuelson, a pulmonologist, will be the first physician in the clinic
- \* Subsequent providers will be scheduled

City of Midvale Family Health Clinic  
Evelyn V. Gopez MD

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Mauricio Agramont, Jay Molock, Dulce Diez

Presented at the  
2013 ELAM Leaders Forum