

# Medical Benefit Highlights Drexel University PHO AH-PA Point-of-Service Your Costs (Your Costs (Your Costs))

Covered Services	Your Costs (You pay)		
Benefits per Calendar Year	In-Network Tier 1	In-Network Tier 2	Self-Referred
Deductible (Embedded) <sup>1</sup> Individual/Family	\$0/\$0		\$500/\$1,500
Out-of-Pocket Maximum (Embedded) <sup>2</sup>	·		
Individual/Family	\$1,500/\$3,000	\$2,000/\$4,000	\$3,000/\$9,000
Coinsurance	0%	0%	30%
Total Maximum Out-of-Pocket (Embedded) <sup>2</sup> Individual/Family	\$2,000/\$4,000	\$2,000/\$4,000	\$3,000/\$9,000
Preventive Services	In-Network Tier 1	In-Network Tier 2	Self-Referred
Preventive Care	No charge	No charge	30% no deductible
Preventive Colonoscopy			
Preventive Plus Providers	No charge	No charge	Not covered
Hospital Based	No charge	No charge	30% no deductible
Physician Services	In-Network Tier 1	In-Network Tier 2	Self-Referred
Primary Care Physician (PCP)			
Office Visit	No charge	\$20	30% after deductible
Telemedicine Visit	No charge	\$20	30% after deductible
Specialist			
Office Visit	\$10	\$40	30% after deductible
Telemedicine Visit	\$10	\$40	30% after deductible
Retail Health Clinic Visit	No charge	\$20	30% after deductible
Urgent Care Visit	No charge	\$35	30% after deductible
Virtual Care <sup>3</sup>	In-Network Tier 1	In-Network Tier 2	Self-Referred
Telemedicine	No charge	No charge	Not covered
Teledermatology	No charge	No charge	Not covered
Telebehavioral Health	No charge	No charge	Not covered
Therapy Services	In-Network Tier 1	In-Network Tier 2	Self-Referred
Physical Therapy (Referred: 30 visits/year; Self-Referred: 30 visits/year) <sup>4</sup>			
Freestanding	No charge	\$20	30% after deductible
Hospital Based	No charge	\$20	30% after deductible
Occupational Therapy (Referred: 30 visits/year; Self-Referred: 30 visits/year) <sup>4</sup>	140 charge	_ψ20	5070 after deddefible
Freestanding	No charge	\$20	30% after deductible
Hospital Based	No charge	\$20	30% after deductible
Speech Therapy (Referred: 20 visits/year; Self-Referred: 20 visits/year)	No charge	\$20	30% after deductible
Emergency Services	In-Network Tier 1	In-Network Tier 2	Self-Referred
Emergency Room (copay waived if admitted)	\$100	\$100	Covered at In- Network level
Emergency Ambulance	No charge	No charge	Covered at In- Network level
Non-Emergency Ambulance	No charge	No charge	30% after deductible
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<b>Hospital Services</b>	In-Network Tier 1	In-Network Tier 2	Self-Referred
Inpatient Hospital Services (Referred: 365	\$240/Admission	\$100/Day; max of 5	30% after deductible
days/year; Self-Referred: 70 days/year) <sup>5</sup>		copays per admission	
Observation Services	\$100	\$100	30% after deductible
Maternity Hospital Services <sup>5</sup>	\$240/Admission	\$100/Day; max of 5 copays per admission	30% after deductible
Inpatient Professional Services (includes	No charge	No charge	30% after deductible
Maternity)			
Outpatient Surgery	In-Network Tier 1	In-Network Tier 2	Self-Referred
Freestanding	No charge	\$50	30% after deductible
Hospital Based	No charge	\$50	30% after deductible
Outpatient Professional Services	No charge	No charge	30% after deductible
Outpatient Diagnostics	In-Network Tier 1	In-Network Tier 2	Self-Referred
Diagnostic Medical (EKG)	No charge	\$20	30% after deductible
Routine Radiology (X-Ray)	140 charge	ΨΖΟ	3070 arter academore
Freestanding	No charge	\$20	30% after deductible
Hospital Based	No charge	\$20	30% after deductible
Advanced Imaging (MRI/MRA,CT/CTA Scan, PET Scan)			
Freestanding	No charge	\$80	30% after deductible
Hospital Based	No charge	\$80	30% after deductible
Outpatient Lab and Pathology	In-Network Tier 1	In-Network Tier 2	Self-Referred
Freestanding	No charge	No charge	30% after deductible
Hospital Based	No charge	No charge	30% after deductible
Other Medical Services	In-Network Tier 1	In-Network Tier 2	Self-Referred
Spinal Manipulations (Referred: 20	Not covered	\$20	30% after deductible
visits/year; Self-Referred: 20 visits/year)	Not covered	<b>\$20</b>	30% after deductible
Acupuncture (Referred: 18 visits/year; Self-Referred: 18 visits/year)	\$10	\$40	30% after deductible
Standard Injectables	No charge	\$20	30% after deductible
Allergy Injections	No charge	\$20	30% after deductible
Biotech/Specialty Injectables			
Home/Office	\$100	_\$100	30% after deductible
Outpatient	\$100	\$100	30% after deductible
Chemotherapy	No charge	No charge	30% after deductible
Dialysis	No charge	No charge	30% after deductible
Skilled Nursing Facility (Referred: 120	Not covered	\$50/Day; max of 5	30% after deductible
days/year; Self-Referred: 60 days/year)		copays per admission	
Home Health	No charge	No charge	30% after deductible
Hospice	No charge	No charge	30% after deductible
Durable Medical Equipment (DME)	Not covered	30%	50% after deductible
Mental Health – Outpatient (includes			
serious mental illness and substance			
abuse)	Not covered		200/ often ded.
Office Visit	Not covered	\$20	30% after deductible
All Other Services	Not covered	\$20 \$100/Day: may of 5	30% after deductible
Mental Health – Inpatient (includes serious	Not covered	\$100/Day; max of 5	30% after deductible

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mental illness and substance abuse)5	copays per admission	on

- 1 Embedded deductible: Each covered family member only needs to satisfy his or her individual deductible, not the entire family deductible, prior to receiving plan benefits.
- 2 Embedded out-of-pocket maximum: Each covered family member only needs to satisfy his or her individual out-of-pocket maximum, not the entire family out-of-pocket maximum.
- 3 Telemedicine is provided by a designated telemedicine provider, please visit <a href="www.amerihealth.com/findcarenow">www.amerihealth.com/findcarenow</a>.
- 4 Physical Therapy, Occupational Therapy, and Cognitive Therapy combined visit limit.
- Inpatient hospital out-of-network day limit combined for all inpatient medical, maternity, mental health, serious mental illness, and substance abuse services.

AmeriHealth Point-of-Service lets you maintain freedom of choice by allowing you to select your own doctors and hospitals. You maximize your coverage by having care provided or referred by your primary care physician (PCP). You have the freedom to self-refer your care either to an AmeriHealth participating provider or to providers who do not participate in our network; however, higher out-of-pocket costs apply. This program may not cover all your health care services.

Designated Site – PCPs are required to choose one radiology, physical therapy, occupational therapy, and laboratory provider where they will send their AmeriHealth members. You can view the sites selected by your PCP at <a href="https://www.amerihealth.com">www.amerihealth.com</a>.

This summary represents only a partial listing of benefits and exclusions of the Medical Program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by medical policy. As a result, this managed care plan may not cover all of your health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms, limitations, and exclusions of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.amerihealth.com/LGBooklet">www.amerihealth.com/LGBooklet</a> or call 1-800-275-2583 (TTY: 711).

Benefits may be changed by AmeriHealth to comply with applicable federal/state laws and regulations.

Certain services require preapproval/precertification by the health plan prior to being performed. To obtain a list of services that require authorization, please log on to <a href="http://www.amerihealth.com/preapproval">http://www.amerihealth.com/preapproval</a> or call the phone number that is listed on the back of your identification card.

are underwritten or administered by AmeriHealth HMO, Inc. www.amerihealth.com

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## **Drug Benefit Highlights**

## Drexel University POS Rx \$10/\$30/\$50

In-Network   Su/Su	Covered Services	Your Costs (You pay)		
Out-of-Pocket Maximum         Combined with Medical Premium         Combined with Medical Premium           Retail Pharmacy         In-Network         Out-of-Network           Tier 1 Generic Drugs         \$10         30% Reimbursement           Tier 2 Preferred Brand         \$30         30% Reimbursement           Dispensing Limits         30 day supply max         30% Reimbursement           Dispensing Limits         30 day supply max         30 day supply max           Mail Order Pharmacy Available for maintenance drugs         In-Network         Out-of-Network           Tier 1 Generic Drugs         \$20         Not covered           Tier 2 Preferred Brand Drugs         \$50         Not covered           Tier 3 Non-Preferred Drugs         \$100         Not covered           Dispensing Limits²         90 day supply max         Not covered           Drug Coverage         In-Network         Out-of-Network           ACA Preventive Drugs³         Covered         Covered           Compound Medications         Covered         Covered           Contraceptives         Covered         Covered           Coured         Covered         Covered           Glucometers (no copayment/coinsurance required at participating pharmacies)         Covered         Covered	Benefits per Calendar Year	In-Network	Out-of-Network	
Premium   Prem	Deductible	\$0/\$0	\$0/\$0	
Retail Pharmacy Tier 1 Generic Drugs \$10 30% Reimbursement Tier 3 Non-Preferred Brand Dispensing Limits  Mail Order Pharmacy Available for maintenance drugs Tier 1 Generic Drugs Tier 2 Preferred Brand Dispensing Limits  Mail Order Pharmacy Available for maintenance drugs Tier 1 Generic Drugs Tier 1 Generic Drugs Tier 2 Preferred Brand Drugs Tier 3 Non-Preferred Drugs Se0 Not covered Tier 3 Non-Preferred Drugs Tier 3 Non-Preferred Drugs Tier 3 Non-Preferred Drugs Dispensing Limits  Drug Coverage In-Network  Out-of-Network Not covered Dispensing Limits  Drug Coverage In-Network Covered	Out-of-Pocket Maximum	Combined with Medical	Combined with Medical	
Tier 1 Generic Drugs Tier 2 Preferred Brand Signor Son-Preferred Drugs Signor Son-Preferred Brand Drugs Signor Son-Preferred Brand Drugs Signor Son-Preferred Drugs Signor Signor Son-Preferred Son-P	Formulary <sup>1</sup>	Premium	_	
Tier 2 Preferred Brand Tier 3 Non-Preferred Drugs \$50 30	Retail Pharmacy	In-Network	Out-of-Network	
Tier 3 Non-Preferred Drugs	Tier 1 Generic Drugs	\$10	30% Reimbursement	
Dispensing Limits   30 day supply max   30 day supply max   30 day supply max	Tier 2 Preferred Brand	\$30	30% Reimbursement	
Mail Order Pharmacy Available for maintenance drugs  Tier 1 Generic Drugs \$20 Not covered Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered  Dispensing Limits² 90 day supply max Not covered  Drug Coverage In-Network  Covered Covered Covered Covered Covered Covered Contraceptives Diabetic Supplies (i.e., test strips) Glucometers (no copayment/coinsurance required at participating pharmacies) Insulin Covered Cover	Tier 3 Non-Preferred Drugs	\$50	30% Reimbursement	
Available for maintenance drugs Tier 1 Generic Drugs \$20 Not covered Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Dispensing Limits² 90 day supply max Not covered  Drug Coverage In-Network Out-of-Network ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Glucometers (no copayment/coinsurance required at participating pharmacies) Insulin Needles and Syringes Covered Covered Lancets (no copayment/coinsurance required at participating pharmacies) Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Not covered Drugs used for Cosmetic Purposes Not covered Not covered Insugued for Cosmetic Purposes Not covered Not covered Not covered Insugued for Cosmetic Purposes Not covered N	Dispensing Limits	30 day supply max	30 day supply max	
Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered  Not covered		In-Network	Out-of-Network	
Tier 3 Non-Preferred Drugs  Dispensing Limits²  Drug Coverage  ACA Preventive Drugs³  Covered  Not covered	Tier 1 Generic Drugs	\$20	Not covered	
Dispensing Limits <sup>2</sup> Prug Coverage  In-Network  ACA Preventive Drugs <sup>3</sup> Covered  Compound Medications  Covered  Insulin  Covered  Not covered	Tier 2 Preferred Brand Drugs	\$60	Not covered	
Drug Coverage         In-Network         Out-of-Network           ACA Preventive Drugs³         Covered         Covered           Compound Medications         Covered         Covered           Contraceptives         Covered         Covered           Diabetic Supplies (i.e., test strips)         Covered         Covered           Glucometers (no copayment/coinsurance required at participating pharmacies)         Covered         Covered           Insulin         Covered         Covered           Lancets (no copayment/coinsurance required at participating pharmacies)         Covered         Covered           Prescribed Tobacco Cessation Drugs (RX and OTC)         Covered         Covered           Weight Control Drugs         Covered         Covered           Allergy Serum         Not covered         Not covered           Blood, Blood Plasma         Not covered         Not covered           Drugs used for Cosmetic Purposes         Not covered         Not covered           Injectable Fertility Drugs         Not covered         Not covered           Investigational/Experimental Drugs         Not covered         Not covered           Non-Federal Legend Drugs         Not covered         Not covered	Tier 3 Non-Preferred Drugs	\$100	Not covered	
ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Insulin Needles and Syringes Covered Not covered Not covered Not covered Not covered Not covered Not covered Injectable Fertility Drugs Not covered	Dispensing Limits <sup>2</sup>	90 day supply max	Not covered	
Compound Medications       Covered       Covered         Contraceptives       Covered       Covered         Diabetic Supplies (i.e., test strips)       Covered       Covered         Glucometers (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Insulin       Covered       Covered         Insulin Needles and Syringes       Covered       Covered         Lancets (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Prescribed Tobacco Cessation Drugs (RX and OTC)       Covered       Covered         Weight Control Drugs       Covered       Covered         Allergy Serum       Not covered       Not covered         Blood, Blood Plasma       Not covered       Not covered         Drugs used for Cosmetic Purposes       Not covered       Not covered         Injectable Fertility Drugs       Not covered       Not covered         Investigational/Experimental Drugs       Not covered       Not covered         Non-Federal Legend Drugs       Not covered       Not covered	Drug Coverage	In-Network	Out-of-Network	
Contraceptives       Covered       Covered         Diabetic Supplies (i.e., test strips)       Covered       Covered         Glucometers (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Insulin       Covered       Covered         Lancets (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Prescribed Tobacco Cessation Drugs (RX and OTC)       Covered       Covered         Weight Control Drugs       Covered       Covered         Allergy Serum       Not covered       Not covered         Blood, Blood Plasma       Not covered       Not covered         Drugs used for Cosmetic Purposes       Not covered       Not covered         Injectable Fertility Drugs       Not covered       Not covered         Investigational/Experimental Drugs       Not covered       Not covered         Non-Federal Legend Drugs       Not covered       Not covered	ACA Preventive Drugs <sup>3</sup>	Covered	Covered	
Diabetic Supplies (i.e., test strips)       Covered       Covered         Glucometers (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Insulin       Covered       Covered         Insulin Needles and Syringes       Covered       Covered         Lancets (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Prescribed Tobacco Cessation Drugs (RX and OTC)       Covered       Covered         Weight Control Drugs       Covered       Covered         Allergy Serum       Not covered       Not covered         Blood, Blood Plasma       Not covered       Not covered         Drugs used for Cosmetic Purposes       Not covered       Not covered         Injectable Fertility Drugs       Not covered       Not covered         Investigational/Experimental Drugs       Not covered       Not covered         Non-Federal Legend Drugs       Not covered       Not covered	Compound Medications	Covered	Covered	
Glucometers (no copayment/coinsurance required at participating pharmacies)  Insulin Covered Covered Insulin Needles and Syringes Covered Covered  Lancets (no copayment/coinsurance required at participating pharmacies)  Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Covered  Allergy Serum Not covered Not covered  Drugs used for Cosmetic Purposes Injectable Fertility Drugs Not covered	Contraceptives	Covered	Covered	
at participating pharmacies)  Insulin Covered Covered Insulin Needles and Syringes Covered  Lancets (no copayment/coinsurance required at participating pharmacies)  Prescribed Tobacco Cessation Drugs (RX and OTC) Covered Covered  Weight Control Drugs Covered Covered  Allergy Serum Not covered Not covered  Blood, Blood Plasma Not covered Not covered  Drugs used for Cosmetic Purposes Not covered Not covered  Injectable Fertility Drugs Not covered Not covered  Investigational/Experimental Drugs Not covered Not covered  Non-Federal Legend Drugs Not covered Not covered  Not covered Not covered  Not covered Not covered	Diabetic Supplies (i.e., test strips)	Covered	Covered	
Insulin Needles and Syringes       Covered       Covered         Lancets (no copayment/coinsurance required at participating pharmacies)       Covered       Covered         Prescribed Tobacco Cessation Drugs (RX and OTC)       Covered       Covered         Weight Control Drugs       Covered       Covered         Allergy Serum       Not covered       Not covered         Blood, Blood Plasma       Not covered       Not covered         Drugs used for Cosmetic Purposes       Not covered       Not covered         Injectable Fertility Drugs       Not covered       Not covered         Investigational/Experimental Drugs       Not covered       Not covered         Non-Federal Legend Drugs       Not covered       Not covered		Covered	Covered	
Lancets (no copayment/coinsurance required at participating pharmacies)  Prescribed Tobacco Cessation Drugs (RX and OTC)  Weight Control Drugs  Allergy Serum  Blood, Blood Plasma  Drugs used for Cosmetic Purposes  Injectable Fertility Drugs  Not covered	Insulin	Covered	Covered	
Prescribed Tobacco Cessation Drugs (RX and OTC)  Weight Control Drugs  Covered  Covered  Covered  Covered  Not covered  Not covered  Not covered  Drugs used for Cosmetic Purposes  Injectable Fertility Drugs  Not covered	Insulin Needles and Syringes	Covered	Covered	
Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Covered Covered Allergy Serum Not covered Not covered Not covered Drugs used for Cosmetic Purposes Not covered Injectable Fertility Drugs Not covered		Covered	Covered	
Allergy Serum  Blood, Blood Plasma  Not covered	Prescribed Tobacco Cessation Drugs (RX and OTC)	Covered	Covered	
Blood, Blood Plasma  Drugs used for Cosmetic Purposes  Injectable Fertility Drugs  Not covered  Non-Federal Legend Drugs  Not covered  Not covered	Weight Control Drugs	Covered	Covered	
Drugs used for Cosmetic PurposesNot coveredNot coveredInjectable Fertility DrugsNot coveredNot coveredInvestigational/Experimental DrugsNot coveredNot coveredNon-Federal Legend DrugsNot coveredNot covered	Allergy Serum	Not covered	Not covered	
Injectable Fertility Drugs       Not covered       Not covered         Investigational/Experimental Drugs       Not covered       Not covered         Non-Federal Legend Drugs       Not covered       Not covered	Blood, Blood Plasma	Not covered	Not covered	
Investigational/Experimental Drugs       Not covered       Not covered         Non-Federal Legend Drugs       Not covered       Not covered	Drugs used for Cosmetic Purposes	Not covered	Not covered	
Non-Federal Legend Drugs Not covered Not covered	Injectable Fertility Drugs	Not covered	Not covered	
	Investigational/Experimental Drugs	Not covered	Not covered	
Over-The-Counter Drugs (Non-Prescription) Not covered Not covered	Non-Federal Legend Drugs	Not covered	Not covered	
	Over-The-Counter Drugs (Non-Prescription)	Not covered	Not covered	

Reference ID: 1004995501012023



- Benefits will be provided for Covered Drugs and medicines appearing on the Drug Formulary. To check the formulary status of a drug or view a copy of the most recent formulary, log onto <a href="www.ibx.com">www.ibx.com</a>.
- 2 Up to a 90-day supply of drugs to treat chronic conditions available at any participating retail pharmacy or mail for same cost share.
- 3 Certain designated preventative medications will not be subject to any cost-sharing or deductibles, but will be subject to the terms and conditions of your benefits contract. Refer to your summary of benefits, member handbook, and/or benefit booklet to determine if your plan includes 100 percent coverage for in-network preventive services.

This summary represents only a partial listing of benefits and exclusions of the Prescription Drug Program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by pharmacy policy. As a result, this program may not cover all of your health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms, limitations, and exclusions of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.ibx.com/LGBooklet">www.ibx.com/LGBooklet</a> or call **1-800-ASK-BLUE** (TTY: 711).

Any prescription refilled in excess of the number of refills specified by the physician, or any refill dispensed after one year from the physician's original order are not covered. Devices or supplies except those specifically listed under covered drugs are not covered.

All covered self-administered specialty medications will be provided through the convenient Specialty Pharmacy Program for the appropriate cost sharing indicated above. Benefits are available for up to a thirty (30) days supply.

The pharmacy network includes more than 65,000 retail pharmacies. You can locate a participating pharmacy near you on <a href="www.ibx.com">www.ibx.com</a> by selecting the Find a Participating Pharmacy feature.

Benefits underwritten or administered by Keystone Health Plan East, a subsidiary of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association. www.ibx.com

Reference ID: 1004995501012023

#### **Language Assistance Services**

**Spanish:** ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).

Chinese: 注意:如果您讲中文,您可以得到免费的语言协助服务。致电 1-800-275-2583。

Korean: 안내사항: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-275-2583 번으로 전화하십시오.

**Portuguese:** ATENÇÃO: se você fala português, encontram-se disponíveis serviços gratuitos de assistência ao idioma. Ligue para 1-800-275-2583.

Gujarati: સ્યના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-800-275-2583 કોલ કરો.

**Vietnamese:** LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Hãy gọi 1-800-275-2583.

**Russian:** ВНИМАНИЕ: Если вы говорите по-русски, то можете бесплатно воспользоваться услугами перевода. Тел.: 1-800-275-2583.

**Polish** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-275-2583.

**Italian:** ATTENZIONE: Se lei parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-275-2583.

#### Arabic:

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 2583-275-800-1.

**French Creole:** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-275-2583.

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo na tulong sa wika nang walang bayad. Tumawag sa 1-800-275-2583.

**French:** ATTENTION: Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-800-275-2583.

**Pennsylvania Dutch:** BASS UFF: Wann du Pennsylvania Deitsch schwetzscht, kannscht du Hilf griege in dei eegni Schprooch unni as es dich ennich eppes koschte zellt. Ruf die Nummer 1-800-275-2583.

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-275-2583।

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, können Sie kostenlos sprachliche Unterstützung anfordern. Wählen Sie 1-800-275-2583.

**Japanese:** 備考: 母国語が日本語の方は、言語アシスタンスサービス (無料) をご利用いただけます。 1-800-275-2583へお電話ください。

### Persian (Farsi):

توجه: اگر فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما فراهم می باشد. با شماره 2583-275-800-1 تماس بگیرید.

**Navajo:** Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh. Hódíílnih koji' 1-800-275-2583.

#### Urdu:

Mon-Khmer, Cambodian: សូមមេត្តាចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ឬភាសាខ្មែរ នោះ ជំនួយផ្នែកភាសានឹងមានផ្ដល់ជូនដល់លោកអ្នកដោយឥត គិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-800-275-2583។

#### Discrimination is Against the Law

This Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### This Plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact our Civil Rights Coordinator. If you believe that This Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in the following ways: In person or by mail: ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA 19103, By phone: 1-888-377-3933 (TTY: 711) By fax: 215-761-0245, By email: civilrightscoordinator@1901market.com. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at

http://www.hhs.gov/ocr/office/file/index.html.