



Convenience and savings with your prescription drug benefits

We want to make sure you're getting the most out of your new prescription drug plan administered through Independence Blue Cross. Getting the information you need is simple.

Log in at ibx.com to manage your benefits

If you haven't already, log in at ibx.com or through our free mobile app, which is available to download at ibx.com/mobile. It's your one stop to quickly and securely manage your prescription drug benefits:

- Review your prescription drug benefits summary
- Confirm your plan's drug formulary (list of covered medications)
- Find an in-network pharmacy
- Compare medication prices

Save money by choosing medications on your plan's formulary and using in-network pharmacies.

We're glad to have you as a member!

We're excited for the chance to provide you with comprehensive and cost-effective prescription drug coverage, in addition to your medical benefits.

Please see the enclosed page for tips on using ibx.com and getting the most from your prescription drug benefits when you need medications. If you have any questions, please call Optum at **1-888-678-7012**.

Log in at ibx.com to manage your prescription drug benefits

All the information you need about your benefits is available 24/7 at your fingertips at ibx.com:

- Log in at ibx.com from your PC or laptop.
- Download our free mobile app for your Apple or Android device at ibx.com/mobile to log in.

The screenshot shows the Independence ibx.com website interface. The navigation bar includes Home, Benefits (highlighted with a circled 5), Claims & Spending, My Care, and Health & Well-Being. The main content area is divided into several sections:

- My Benefits:** Includes Medical Personal Choice Flex, Pharmacy Personal Choice Flex (highlighted with a circled 1), and Vision Personal Choice Flex.
- My Provider Information:** Includes Find a Doctor or Hospital, Access Pharmacy Mail Order (highlighted with a circled 3), Find a Pharmacy (highlighted with a circled 4), and Find an Eye Doctor.
- Claims:** A table listing claims with columns for medication, patient name, date, status, and amount.
- Medical Procedure:** A section for finding cost estimates for medical procedures.

| Medication | Patient | Date | Status | Amount |
|-----------------|---------------|--------------|----------|--------|
| Tri Tab 37.5-25 | Christopher R | Dec 30, 2019 | Approved | \$9.11 |
| Sim Tab 40mg | Christopher R | Dec 30, 2019 | Approved | \$9.00 |
| Aml Tab 5mg | Christopher R | Dec 30, 2019 | Approved | \$4.95 |
| Tri Tab 37.5-25 | Christopher R | Nov 22, 2019 | Approved | \$9.11 |
| Sim Tab 40mg | Christopher R | Nov 22, 2019 | Approved | \$5.43 |

1 Review your benefits. Select *Pharmacy* under *My Benefits* to review your prescription drug benefits summary. This information includes your copays for retail and mail-order pharmacies, pharmacy network, dispensing limits, and formulary.

2 Access prescription drug claims. Both your medical and prescription drug claims are listed in the *Claims & Spending* section. Select *View all claims* for a complete list and click on a specific claim to review more details about it. You can also filter and categorize your claims.

3 Get a prescription by mail order. In the *My Care* menu, select *Access Pharmacy Mail Order* to submit an order for a 90-day supply that will be delivered to your door. You can also order refills once a mail order is set up.

4 Find a pharmacy. In the *My Care* menu, select *Find a Pharmacy* to easily find an in-network retail pharmacy near you. You can narrow your results by the services offered, including drive-thru service, open 24 hours, and more.

5 Price a drug. In the *Benefits* menu, click *Price a Drug* to search for your brand-name or generic medication. You'll see whether the medication is included on your formulary, how much you'll pay out-of-pocket, if mail order is available, and whether prior authorization is required.