# Coverage Period: 01/01/2019 - 12/31/2019

Coverage for: FAMILY | Plan Type: PPO

# Independence Drexel U.- High Option

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, at www.ibx.com/LGBooklet or by calling 1-800-ASK-BLUE (TTY:711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms

see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/_or.call 1-800-ASK-BLUF (TTY:711) to request a copy					
Important Questions	Answers	Why This Matters:			
What is the overall deductible?	For In-network Tier 1: \$0 person / \$0 family; For Innetwork Tier 2: \$0 person / \$0 family; For Out-of-Network \$500 person / \$1,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .			
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .			
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.			
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For Tier 1 & 2: \$2,000 person / \$4,000 family; For Out-of-Network \$3,000 person / \$6,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.			
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.			
Will you pay less if you use a network provider?	Yes. See www.ibx.com/find_a_provider or call 1-800-ASK-BLUE (TTY:711) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.			
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .			



			What You Will Pay		Limitations Everytions & Other
Common Medical Event	t Services You May Need a Drexel University Provider an In-Network Provider an Out-Of Network Provider		Limitations, Exceptions, & Other Important Information		
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$0 Copayment (copay)/visit	\$15 <u>copay</u> /visit	20%	None
	Specialist visit	\$10 copay/visit	\$25 copay/visit	20%	None
	Preventive care/screening/immunization	No Charge	No Charge	20%, <u>Deductible</u> does not apply	Age and frequency schedules may apply. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	No Charge	20%	None
	Imaging (CT/DET coops	No Charge	No Charge	20%	Pre-certification required for certain services. *See section General Information. 20% reduction in benefits for failure to pre-cert out-of-network or BlueCard services.
	Generic drugs	Not Covered	Not Covered	Not Covered	None
	Preferred brand	Not Covered	Not Covered	Not Covered	None
	Non-preferred drugs	Not Covered	Not Covered	Not Covered	None
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at http://www.ibx.com/preap proval	Specialty drugs	No Charge	No Charge	20%	This cost share amount is for specialty injectable or infusion therapy drugs covered by the medical benefit. These drugs are typically administered by a health care professional in an office or outpatient facility. Self administered specialty drugs follow the applicable retail prescription cost-share under the FutureScripts Specialty Pharmacy Program. Prior-authorization required. *See section Outpatient Services.
	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge	20%	Pre-certification required. *See section General Information. 20% reduction in benefits for failure to pre-authorize out-of- network outpatient services or treatments.
surgery	Physician/surgeon fees	No Charge	No Charge	20%	Pre-certification required. *See section General Information. 20% reduction in benefits for failure to pre-authorize out-of- network outpatient services or treatments.
If you need immediate	Emergency room care	\$100 copay/visit	\$100 copay/visit	Covered at in-network	None

<sup>\*</sup>For more information about limitations and exceptions, see plan or policy document at <a href="https://www.ibx.com/LGBooklet-106875">www.ibx.com/LGBooklet-106875</a>

		What You Will Pay			Limitations Everytions 9 Other	
Common Medical Event	Services You May Need	a Drexel University Provider	an In-Network Provider	an Out-Of Network Provider	Limitations, Exceptions, & Other Important Information	
				level		
medical attention	Emergency medical transportation	No Charge	No Charge	Covered at in-network level	None	
	Urgent care	No Charge at St. Chris Pediatric <u>Urgent Care</u>	\$35 <u>copay</u> /visit	20%	Your costs for <u>urgent care</u> are based on care received at a designated <u>urgent care</u> center or facility, not your physician's office. Costs may vary depending on where you receive care.	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	No Charge	20%	Pre-certification required. \$1,000 member penalty for failure to pre-authorize inpatient services or treatment for out-of-network care.	
stay	Physician/surgeon fees	No Charge	No Charge	20%	Pre-certification required. \$1,000 member penalty for failure to pre-authorize inpatient services or treatment for out-of-network care.	
If you need mental health, behavioral	Outpatient services	Not Covered	\$25 <u>copay</u> /visit	20%	Pre-certification required. 20% reduction in benefits for failure to pre-authorize out-of-network outpatient services or treatments.	
health, or substance abuse services	Inpatient services	Not Covered	No Charge	20%	Pre-certification required. \$1,000 member penalty for failure to pre-authorize inpatient services or treatment for out-of-network care.	
	Office visits	\$10 copay/visit	\$15 <u>copay</u> /visit	20%	Office visit cost share applies to the first OB visit only. Depending on the type of services, a copayment or coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pre-notification requested for maternity care.	
If you are pregnant	Childbirth/delivery professional services	No Charge	No Charge	20%	Office visit cost share applies to the first OB visit only. Depending on the type of services, a copayment or coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pre-notification requested for maternity care.	

			What You Will Pay		
Common Medical Event	Services You May Need	a Drexel University Provider	an In-Network Provider	an Out-Of Network Provider	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery facility services	No Charge	No Charge	20%	Office visit cost share applies to the first OB visit only. Depending on the type of services, a copayment or coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pre-notification requested for maternity care.
	Home health care	No Charge	No Charge	20%	Pre-certification required. 20% reduction in benefits for failure to pre-authorize out-of-network outpatient services or treatments.
	Rehabilitation services	No Charge	\$25 copay/visit	20%	Pre-certification required. 20% reduction in benefits for failure to pre-authorize out-of-network outpatient services or treatments.
If you need help	Habilitation services	No Charge	\$25 <u>copay</u> /visit	20%	Pre-certification required. 20% reduction in benefits for failure to pre-authorize out-of-network outpatient services or treatments.
recovering or have other special health needs	Skilled nursing care	Not Covered	No Charge	20%	Pre-certification required. \$1,000 member penalty for failure to pre-authorize inpatient services or treatment for out-of-network care. 120 visits/ benefit period.
	Durable medical equipment	Not Covered	No Charge	20% .	Pre-certification required. 20% reduction in benefits for failure to pre-authorize out-of-network outpatient services or treatments.
	Hospice services	No Charge	No Charge	20%	Pre-certification required. \$1,000 member penalty for failure to pre-authorize inpatient services or treatment for out-of-network care.
	Children's eye exam	Not Covered	Not Covered	Not Covered	None
If your child needs	Children's glasses	Not Covered	Not Covered	Not Covered	None
dental or eye care	Children's dental check- up	Not Covered	Not Covered	Not Covered	None

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic Surgery

Dental care (adult)

Hearing aids

Infertility treatment

Long-term care

Routine Eye care (adult)

Routine foot care

Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
   Bariatric Surgery
   Chiropractic Care
- Non-emergency care when traveling outside the U.S.
   Private-duty nursing See www.bcbsglobalcore.com

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your <u>coverage</u> after it ends. To contact the <u>plan</u> at 1-800-ASK-BLUE (TTY:711) or the contact information for those agencies is: For group health <u>coverage</u> subject to ERISA, contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; For non-federal governmental group health <u>plans</u>, contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Church <u>plans</u> are not covered by the Federal COBRA continuation <u>coverage</u> rules. If the <u>coverage</u> is insured, you should contact your State Insurance regulator regarding possible rights to continuation <u>coverage</u> under State law. Other <u>coverage</u> options may be available to you too, including buying individual insurance <u>coverage</u> through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Pennsylvania Insurance Department - 1-877-881-6388 - http://www.insurance.pa.gov/Consumers.

# Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these <u>coverage</u> examples are based on self-only <u>coverage</u>.

Peg is Having a Baby		Managing Joe's type 2 Diabete	S	Mia's Simple Fracture	
(9 months of in-network pre-natal care and a h delivery)	ospital	(a year of routine in-network care of a well-condition)	-controlled	(in-network emergency room visit and foll	ow up care)
■ The <u>plan's</u> overall <u>deductible</u>	<b>\$0</b>	■ The <u>plan's</u> overall <u>deductible</u>	\$0	■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$10	■ Specialist copayment	\$10	■ Specialist copayment	\$10
■ Hospital (facility) <u>copayment</u>	<b>\$0</b>	■ Hospital (facility) <u>copayment</u>	<b>\$0</b>	■ Hospital (facility) <u>copayment</u>	\$0
Other coinsurance	100%	Other coinsurance	100%	■ Other <u>coinsurance</u>	100%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example. Peg would pay:

Total Example Cost	\$12,800

and example, regiment pay.	
Cost Sharing	
Deductibles	<b>\$</b> 0
Copayments	<b>\$0</b>
Coinsurance	<b>\$</b> 0
What isn't covered	
Limits or exclusions	\$50
The total Peg would pay is	\$50

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost	\$7,400
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	Cost Sharing	
Deductibles		\$0
Copayments		\$20
Coinsurance		\$0

In this example. Joe would pay:

What isn't covered	
Limits or exclusions	\$6,000
The total Joe would pay is	\$6,020

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	Total Example Cost	\$1,900
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In t	his	exam	nle.	Mia	would	กลง	<b>/:</b>
	1113	CAUIII	pic,	ITIIU	would	pu	

Cost Sharing	
<b>\$</b> 0	
\$20	
<b>\$0</b>	
\$70	
\$90	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-ASK-BLUE (TTY:711)

The **plan** would be responsible for the other costs of these EXAMPLE covered services.

### **Language Assistance Services**

**Spanish:** ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).

Chinese: 注意: 如果您讲中文,您可以得到免费的语言协助服务。致电 1-800-275-2583。

Korean: 안내사항: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-275-2583 번으로 전화하십시오.

**Portuguese:** ATENÇÃO: se você fala português, encontram-se disponíveis serviços gratuitos de assistência ao idioma. Ligue para 1-800-275-2583.

Gujarati: સ્યના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-800-275-2583 કોલ કરો.

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Hãy gọi 1-800-275-2583.

**Russian:** ВНИМАНИЕ: Если вы говорите по-русски, то можете бесплатно воспользоваться услугами перевода. Тел.: 1-800-275-2583.

**Polish** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-275-2583.

**Italian:** ATTENZIONE: Se lei parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-275-2583.

#### Arabic:

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 2583-275-800-1.

**French Creole:** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-275-2583.

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo na tulong sa wika nang walang bayad. Tumawag sa 1-800-275-2583.

**French:** ATTENTION: Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-800-275-2583.

**Pennsylvania Dutch:** BASS UFF: Wann du Pennsylvania Deitsch schwetzscht, kannscht du Hilf griege in dei eegni Schprooch unni as es dich ennich eppes koschte zellt. Ruf die Nummer 1-800-275-2583.

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-275-2583।

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, können Sie kostenlos sprachliche Unterstützung anfordern. Wählen Sie 1-800-275-2583.

**Japanese:** 備考: 母国語が日本語の方は、言語アシスタンスサービス (無料) をご利用いただけます。 1-800-275-2583へお電話ください。

## Persian (Farsi):

توجه: اگر فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما فراهم می باشد. با شماره 2583-275-800-1 تماس بگیرید.

**Navajo:** Díí baa akó nínízin: Díí saad bee yánílti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh. Hódílnih koji' 1-800-275-2583.

#### **Urdu**:

Mon-Khmer, Cambodian: សូមមេត្តាចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ឬភាសាខ្មែរ នោះ ជំនួយផ្នែកភាសានឹងមានផ្ដល់ជូនដល់លោកអ្នកដោយឥត គិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-800-275-2583។

## Discrimination is Against the Law

This Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### This Plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact our Civil Rights Coordinator. If you believe that This Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in the following ways: In person or by mail: ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA 19103, By phone: 1-888-377-3933 (TTY: 711) By fax: 215-761-0245, By email: civilrightscoordinator@1901market.com. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at

http://www.hhs.gov/ocr/office/file/index.html.