



# **Effective Intradisciplinary Communication: Promoting Safe Patient Care**

***Leland Rockstraw, PhD, RN; Ebony White, PhD, LPC,  
NCC, ACS; Juanita Gardner, MHS, PA-C***

**April 30<sup>th</sup> 2019 ♦ 12pm – 1:15pm ET**  
***Live and via Live Webcast***

**Program Schedule:** 12pm-1pm Presentation; 1pm-1:15pm Evaluations

**Location:** Drexel University, Three Parkway Building, 1601 Cherry St., RM 1043, Phila., PA 19102 & Via Live Webcast

**Description:** This session will present the importance of communication, common failures, and share standards of effective communication and strategies to promote effective and safe patient outcomes.

**Target Audience:** All professional nurses and all health professionals

#### **Accreditation Nursing:**

Drexel University (DREXEL) College of Nursing and Health Professions, Division of Continuing Nursing Education is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

DREXEL also has provider status with California BRN: Provider #CEP13661.

**Nursing Contact Hours:** 1.0 contact hour will be provided.

#### **Accreditation National Board of Certified Counselors:**



Drexel University, Department of Creative Arts Therapies has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6771.

Programs that do not qualify for NBCC credit are clearly identified. Drexel University, Department of Creative Arts Therapies is solely responsible for all aspects of the programs.

For LPCs, NCCs, and Art Therapists, Dance/Movement Therapists & Music Therapists: The workshop qualifies for the following continuing education credits: 1 CE Hour. A Certificate of Completion will be awarded following the presentation to all who attend and follow protocol for registration and evaluation forms.

**Outcome:** To enable the nurse and other health professionals to increase knowledge on effective communication

**Overall Program Objective:** Discuss effective communication strategies for the academic and clinical setting

**Requirements for Successful Completion:** Participants must register prior to the program, attend the entire program and complete the online evaluation by the due date to receive nursing contact hours

**Disclosure Statement:** All planners and presenters at nursing continuing education activities are required to disclose to the audience any significant financial relationships with the manufacturer(s) of any commercial products, goods or services. Such disclosures will be made in writing in the course presentation materials.



**Leland Rockstraw, PhD, RN**



**Juanita Gardner, MPH, PA-C**



**Ebony White, PhD, LPC, NCC, ACS**

### **Leland Rockstraw, PhD, RN**

Leland "Rocky" Rockstraw, PhD, RN, is a Clinical Professor of Nursing at Drexel, where he started in July of 2001. He teaches across the spectrum of both graduate and undergraduate nursing where his focus is online learning and relationship based care. Under his tenure at the college, he has lead the creation of a new centralized college wide department which provides support in IT, online learning technologies, web design, clinical & simulation practice, and 'just in time technology education' to faculty, staff and students. In January of 2007 he led the opening of the Center for Interdisciplinary Clinical Simulation and Practice (CICSP) simulation labs which consist of 10 simulation suites outfitted to simulation patient centered examination rooms. July of 2010 marked the opening of the next phase of simulation at the college with large configurable human patient simulation rooms (medical, critical care, labor & delivery, operating, & emergency rooms as well as a community environment) a 'faculty centered' control room, simulation board/debriefing room, and additional support computer labs.

### **Juanita Gardner, MPH, PA-C**

Juanita A. Gardner, MPH, BS, PA-C is an Assistant Clinical Professor in the Physician Assistant Program in CNHP and joined the faculty in May 2012. Her roles include facilitating small groups, classroom teaching, conducting site visits, and establishing clinical sites in urban and rural underserved areas. Ms. Gardner's role also includes promoting diversity throughout the department and within the Physician Assistant profession. Her interests are in community and global health in underserved, disenfranchised, and marginalized communities. Ms. Gardner has worked as a primary care clinician, site supervisor, and program manager in Community Health Centers receiving awards for her commitment to the underserved and mentoring youth. Ms. Gardner was hired by the National Health Service of Scotland and worked in Edinburgh where she served as the only PA. She worked alongside clinicians from all over the world and served as team leader on the head, neck, and lung cancer teams at the Edinburgh Cancer Center. She developed COPD and asthma clinics at the Leith Treatment Center in Edinburgh, assisted with providing primary care services to local residents, and taught clinical skills to nurses and nursing students at Queen Margaret University. Ms. Gardner joined a team of Scottish activists and travelled to Johannesburg, Pretoria, Soweto, and Capetown, providing books and school supplies to South African youth. She trekked with the group along the Indian Ocean to raise money for South African victims of domestic abuse, children in orphanages with AIDS, and elderly residents displaced by the apartheid system. Ms. Gardner is a graduate of Drexel's Physician Assistant Program and Drexel's School of Public Health.

### **Ebony White, PhD, LPC, NCC, ACS**

Ebony White, PhD has worked in community mental health for over 13 years with incarcerated women and men, homeless adults, clients with severe and persistent mental illness, clients with dual diagnoses, and adolescents with cognitive and behavioral concerns. Her advocacy and clinical work is currently centered on mental health in urban communities. In addition, she conducts multicultural and mental health training for teachers, clergy, law enforcement, and professional organizations. Dr. White teaches courses in cognitive behavioral counseling, group counseling, substance use counseling, and case management. Her research agenda is advocacy and social justice within the African American community with specific attention to the experiences of African American women and girls raised by women. She also conducts research on multicultural issues in transracial adoption. Effective

**To Register for the program use the following link:**

(click on link below or copy link and paste into your web browser and hit enter)

<http://bit.ly/Reg043019>

**You must register in advance - Registration Deadline is April 28<sup>th</sup> at 12pm ET**

**Questions? Please email: [ed35@drexel.edu](mailto:ed35@drexel.edu) or [Lbw25@drexel.edu](mailto:Lbw25@drexel.edu)**

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