

CCI STUDENT TOWN HALL

Wednesday, November 11, 2020



DREXEL UNIVERSITY

College of

Computing & Informatics

CCI TASK FORCE

- In June, CCI launched a return to campus task force tasked with creating a plan for CCI's operations in the fall.
- The task force consisted of 7 working groups to manage college and academic operations.
- The task force was charged with agile planning that would be conditional based on the University's plan.
- Work has continued for winter term planning.



WINTER TERM PLAN

- Following President Fry's announcement on October 29th:
 - The majority of instruction in winter term will remain remote or online
 - Limited face-to-face options will be offered to select groups of students



WINTER TERM PLAN

- CI102 labs and INFO152 will have face-to-face sections available for first-year students in addition to remote sections
- First-year students will be able to select this option when registering



WINTER TERM PLAN

- To accommodate international GR students who must have a face-to-face course CS615, DSCI511 and INFO600 will have in-person options
- Advisors will assist students to register for these sections



3675 MARKET STREET

- CCI is working closely with 3675 Market management to ensure that all necessary precautions are taken for all visitors.
- Foot traffic will be directed to the Market St main entrance, the Quorum entrance will be closed. Specific doors are designated for enter and exit only.
- What will happen when we come back to campus:
 - Mandatory face coverings at 3675 (and other campus spaces).
 - Limit of 2 riders per elevator.
 - Stairways will be designated as Entry Only (up) or Exit Only (down).
 - All high-touch surfaces (elevators, restrooms, stairways and main lobbies) will be sanitized regularly.
 - The building's HVAC system is state of the art and will be constantly monitored for quality.



ACADEMIC OPERATIONS TASK FORCE

- **Reviewed with Department Heads to ensure all courses could be taught remotely if needed and which courses would most benefit from in-person options**
- **On campus plan:**
 - Determined socially distant room capacities
 - Developed plans to allow time between in-person classes in each classroom for cleaning as well as socially distant entrance/exit for the space
 - Designated area for socially distant waiting between classes



ACADEMIC OPERATIONS TASK FORCE

- Adjusted course information to make modality clear to students during registration
- Although fall term was remote, all work completed will be applicable to a phased return later in the academic year.



ADVISING TASK FORCE

- **Student Advising:**

- All CCI Advising will be completely virtual for the winter 2020-2021 term.
- Students will be able to communicate with their academic advisor through email, phone, and Zoom appointments.
- Students can schedule a phone or Zoom appointment through the Drexel One Time Trade scheduling software or by emailing their advisor to set up an appointment.
- This is to include undergraduate, graduate and PhD students.



ADVISING TASK FORCE

The CCI Advising Team continues to work with the following campus partners to improve student success for CCI undergraduate and graduate students:

- Intercollege Advising
- The Graduate College
- Steinbright Career Development Center
- Drexel Central
- The Center for Learning and Academic Success Services (CLASS)



STUDENT ENGAGEMENT

- Ongoing discussions with student groups
 - Initiatives include a CCI virtual community site
 - Formation of a Diversity, Equity & Inclusion Council with student representation
- Plans underway for winter term events:
 - CCI Day
 - Research Poster Session



STUDENT ENGAGEMENT

- CCI Day
 - Virtual event for UG & Grad students, with faculty and staff
 - Hosted by Peer Mentors
 - Week 2 of winter term (date tbd)
 - A fun community celebration
 - Games and prizes!



CCI CO-OP LABORATORY: CO-LAB

- Co-Lab creates full- and part-time co-op opportunities for CCI students
- Students will work in teams with support from CCI faculty and tech staff



CCI CO-OP LABORATORY: CO-LAB

- Includes industry and research projects
 - Company-proposed projects
 - REU (Research Experiences for Undergrads) positions as part of faculty research projects
- Coordination with Steinbright Career Development Center to ensure co-op credit
 - Students should continue to meet with advisors through this process



COLLEGE OPERATIONS & FACILITIES TASK FORCE

- The College has worked closely with Drexel's Real Estate and Space Planning for social distancing layouts to arrange furniture in each space.
- Drexel's Environmental Health & Safety group provided social distancing capacities for each CCI space, including classrooms.
- Room capacities and furniture layouts will be provided in each accessible space for reference.
- Communications sent via 3675Market@drexel.edu

COLLEGE OPERATIONS & FACILITIES TASK FORCE

- Plexiglass installed at the front desk and CCI Commons to limit exposure
- Spray bottle sanitizer stations added to classrooms and labs
- Hand sanitizer stations installed throughout the space
- Limited use of some spaces
- Additional signage installed for the 9th -11th floors
 - Signage includes “welcome” signs (to indicate mask, hygiene and social distancing information), directional signs, capacity signs and more.



IT TASK FORCE

- Tested technology to allow students to be socially distant over multiple rooms and remote for a single course section
- Worked with Advising team to develop a protocol for providing high-quality advising to students remotely using Zoom
- Surveyed CCI Faculty to ensure technology needs are met and that faculty have the tools they need to deliver high-quality course content remotely



IT TASK FORCE

- Created new Support website dedicated to help CCI Students with IT documentation related to CCI courses and connectivity to Drexel accounts, CCI Lab Environments, and other CCI IT related topics.
- Set up the CCI Commons space to be compliant with social distance protocols to allow for the CCI Helpdesk to operate effectively for CCI
- Implemented strict protocols for distribution and sanitization of loaner equipment used by faculty and students
- Ensured CCI co-op, work study and student assistants can provide quality technology support while operating remotely

IT SUPPORT RESOURCES

- For help with any technology issue, contact CCI Help Desk via ihelp@drexel.edu or **215-895-2480**
 - CCI Help Desk can assist students in connecting to Drexel IT services such as VPN, Zoom, Blackboard, CCI Virtual Labs and other Academic Server Environments
- CCI Help Desk has a growing library of self-help documentation that can be found here:
 - <https://support.cci.Drexel.edu>
- CCI Help Desk has loaner laptops that can be borrowed by students if they have issues with their personal computer
 - While you are arranging to repair your computer, these loaners can ensure you have minimal downtime
 - Contact ihelp@drexel.edu to make arrangements for a loaner computer



STUDENT RESOURCES

- **Drexel – Response to Coronavirus** - <https://drexel.edu/coronavirus/>
- **Student Counseling Center** - <https://drexel.edu/counselingandhealth/counseling-center/overview/>
- **Student Health Center** - <https://drexel.edu/counselingandhealth/student-health-center/overview/>
- **Student Life** - <https://drexel.edu/studentlife/>
- **Housing and Campus Services** - <https://drexel.edu/campusservices/universityHousing/overview/>
- **Steinbright Career Development Center** - <https://drexel.edu/scdc/>
- **Drexel Recreation Center** - <https://drexel.edu/recathletics/>
- **International Students and Scholars Services** - https://drexel.edu/studentlife/get_involved/international_students_scholars/
- **Environmental Health & Safety** - <https://drexel.edu/research/compliance/environmental-health-safety/>



YOUR FEEDBACK & QUESTIONS

- CCI Return to Campus Information
 - Communications sent via 3675Market@drexel.edu
 - Also send questions to this account
 - CCI Community Resources
<https://drexel.edu/cci/about/cci-community-resources/>
 - Drexel – Response to Coronavirus
<https://drexel.edu/coronavirus/>

