

How to Allow Pop-Ups and Redirects for Career Pathway

If you are having trouble accessing training courses or launching learning content, you may need to allow pop-ups and redirects for the Drexel Learning Portal Career Pathway.

Website to Allow:

<https://drexel.csod.com>

Google Chrome

1. Open Google Chrome.
2. In the address bar, type:
3. `chrome://settings/content/popups` and press **Enter**.
4. Under **Allowed to send pop-ups and use redirects**, click **Add**.
5. Enter: **`https://drexel.csod.com`**
6. Click **Add**.
7. Close browser and try again.

The site will now be permanently allowed to open pop-ups and redirects in Chrome.

Mozilla Firefox

1. Open Firefox.
2. Click the **Menu** button (☰) in the upper-right corner.
3. Select **Settings**.
4. Click **Privacy & Security**.
5. Scroll down to the **Permissions** section.
6. Ensure the checkbox for **Block pop-up windows and third-party redirects** is checked.
7. Click **Manage Exceptions...** next to the setting.
8. Enter: **`https://drexel.csod.com`**
9. Click **Allow**.

10. Click **Save Changes**.

11. Close browser and try again.

The site will now be permanently allowed to open pop-ups in Firefox.

Safari (Mac)

1. Open Safari.
2. Navigate to the Career Pathway welcome screen via DrexelOne
3. From the menu bar, select **Safari > Settings**.
4. Click the **Websites** tab.
5. Select **Pop-up Windows** from the left-hand menu.
6. Locate **drexel.csod.com** in the list of websites.
7. Change the setting to **Allow**.
8. Close browser and try again.

The site will now be allowed to open pop-up windows in Safari.

Additional Troubleshooting

If training content still does not launch after allowing pop-ups:

- Refresh the page and try again.
- Disable ad blockers or pop-up blocking browser extensions for the site.
- Clear your browser cache and cookies.
- Close and reopen your browser.
- Contact hr@drexel.edu if the issue persists.

For assistance, please provide the browser name and version you are using, along with any error messages displayed.