

AVL Renewal Requests can now be submitted through the ClockWork Portal. To submit a request, please follow the steps outlined below:

Step One: Select here to be directed to the Office of Disability Resources' webpage.

Step Two: Select Forms



Step Three: You will be prompted to verify your Drexel University credentials. Please log-in.

Step Four: In the section AVL Renewal, please select "Fill in this Form"



Step Five: Please fill-in all of the required sections.

• If you would like for your AVL to be sent to all of your course, please type "All courses"

Step Six: Once the required sections have been completed, please select Submit.

Important Note:

- Please allow our office **approximately 3-5 business days** to process an AVL Renewal Request. We process all requests in the order in which they were received.
- If you add another course, please complete a new AVL Renewal Form and indicate the newly added course.

New Feature: Check AVL Renewal Request Status

To check the status of your AVL Renewal Request, please complete the following steps:

- Log onto ClockWork
- Select Online Form



You will see one of the following statuses:

1. *Submitted:* Your request has been received, but not yet processed.



2. *Completed (Completed):* AVL Renewal Request was successfully processed and sent to the requested destination.



- **3.** *Hold:* AVL Renewal Request needs to be reviewed by an Accommodation Coordinator. This status will typically appear for the following types of students:
 - o Law Students
 - DUCOM Students
 - Students who receive temporary accommodations

AVL Renewal	Your previous submissions:	
Description	Hold Tuesday, July 6th 2021	Fill in this form
AVL Renewal		

4. *Closed (In-complete):* AVL Renewal Request could not be processed. If this occurs, a staff member will reach out to you via Drexel email to provide clarity about why the AVL Renewal Request could not be processed.

AVL Renewal	Yo	our previous submissions:
Description		Closed (in-complete) Tuesday, July 6th Fill in this form
AVL Renewal		2021