

QUALITY ASSURANCE/QUALITY IMPROVEMENT PROGRAM (QA/QIP)

Timeline for Response Process

GUIDANCE#013 QA/QIP Approval Date: Effective Date: Version # 1

1 PURPOSE:

- 1.1 This procedure establishes the timeline from the initial report from QA/QIP committee received by the PI to evidence of execution of plan of action.
- 1.2 The QA/QIP Committee retains the right to extend deadlines the length for complex protocols which demand intensive action plans.

2 SCOPE:

2.1 This process applies to all industry sponsored, government funded and investigator initiated studies conducted at Drexel University and applicable affiliates.

3 REVISIONS FROM PREVIOUS VERSION:

3.1 None.

4 GUIDANCE:

4.1 To create consistent workflow of response process

5 RESPONSIBILITIES:

5.1 The QA/QIP committee maintain calendar log of contact, report dates, receipt of response dates to maintain process flow.

6 PROCEDURE

- 6.1 Response by PI/CRC to be received within 20 business days.
- 6.2 QA/QIP committee will review report (refer to flowchart)
 - 6.2.1 PI/CRC/ & QA/QIP <u>Agree</u> on Response: QA/QIP plans follow up review visit after last target completions date identified on action plan(step 6.3).
 - 6.2.2 PI/CRC/ & QA/QIP <u>Disagree</u> with evaluation/or PI/CRC does not respond to report:
 - 6.2.2.1 PI/CRC must supply the reason for disagreeing or not responding to report.
 - 6.2.2.2 If PI/CRC does not agree, the following process will be followed:
 6.2.2.2.1 QA/QIP will send a follow up request and clarify the mission



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of QA/QIP, and offer a chance for further discussion with the committee within 5 business days.

- 6.2.2.2.2 PI/CRC to respond to second request within 5 business days.
- 6.2.2.2.3 If no response to second request; contact will be made with appropriate department head to discuss assistance with compliance and report is escalated to Chief Operating Officer (COO) at CRG.
- issue, the PI will be directed to report per protocol and regulations to appropriate authorities within 3 business days. The QA QIP committee will request evidence of the report. If no evidence is received, the QA/QIP will report safety issues to COO at CRG.
- 6.3 QA/QIP plans follow up review visit after last target completions date identified on action plan.
 - 6.3.1 If action plan not completed successfully, QA/QIP will work with PI to implement recommendation and best practices.
 - 6.3.2 If Action plan implemented successfully, no further action necessary.
 - 6.3.3 If PI non-compliant or safety issues exist, COO of CRG is notified.

7 MATERIALS:

7.1 Calendar



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- 7.2 QA/QIP Activity Tracking Log
- 7.3 QA Professional Report

8 REFERENCES:

8.1 References

Approvals

Signature of author signifies that this document accurately reflects the current process.

| Author(s) | Title | Signature | Date |
|---------------|-----------------|------------|----------|
| Karen Skinner | QA\QIP Director | Jaen Minan | 11/20/12 |

Signature of the approvers signifies agreement that this guidance document should be effective within Drexel University, Drexel University College of Medicine, and applicable affiliates.

| application annual action | | | |
|---------------------------|---|-----------|----------|
| Approval | Title | Signature | Date |
| Donna Walsh | Executive Director, Human Research Protection Program | where | 11-30-12 |
| Michael Edwards | Senior Associate, Vice Provost for Research | angle | 12/12/12 |

Revision History

| Version Effective Date | Change |
|------------------------|--------|
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