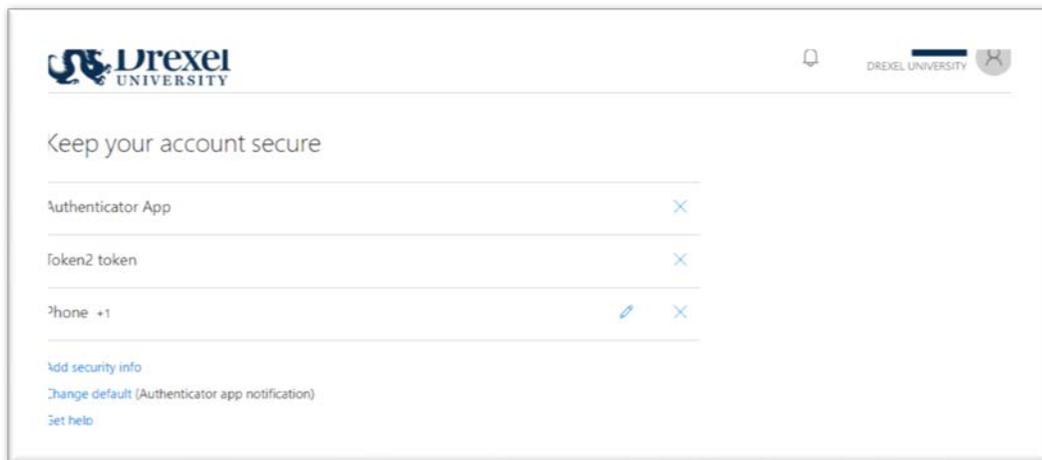


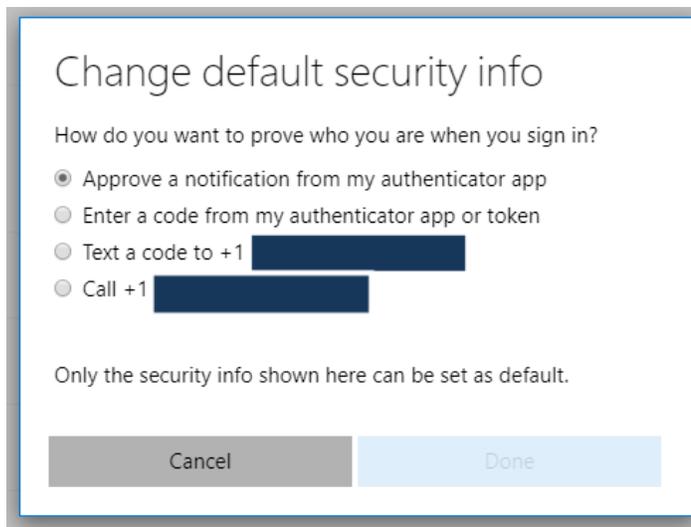
CHANGING MFA METHOD FOR VPN:

SELECT A DEFAULT MFA METHOD

1. VPN connections use the default MFA method you selected when setting up MFA for the first time. In order to make changes, use a web browser to navigate to: <https://aka.ms/mfasetup>
2. After signing into your account (which will require an MFA authentication), you'll see your available options for MFA use.
3. To add a new method, select the "Add security info" option.
4. To use an existing method, select the "Change default" option.



5. Select the MFA method you'd like to be your default and select, "Done".



6. Wait a few seconds, up to a minute, and then try to connect with the Cisco AnyConnect client again. Your new default method should be used.