# Welcome from Drexel IRT

Maximizing your Use of Technology Resources







### **Topics To Be Covered**

- Who's who in IRT
- Policies
- Computing Accounts
- Services
- Other Resources
- Understanding Web Space Options
- Academic Technology



### **IRT** Organization

- Dr. John Bielec VP for Information Resources and Technology and CIO
- Dr. Michael Scheuermann AVP for Information Resources and Technology
- Adele Varenas AVP for Client Services
- Ken Blackney AVP Core Technology Infrastructure
- Michael McCabe AVP Core Enterprise Systems



# Policies

- <u>http://www.drexel.edu/irt/org/policies/</u>
- Acceptable Use
- Email
  - Internet email
  - MS Exchange email by request
- Classroom Reservations in Korman Center
- Copyright
- Mass Email
- Security of Information
- Security of Enterprise System



#### Access and Account Management

- CAMS Computer Accounts Management Service
- Domain Account Shared Resources, Network permissions, Microsoft Exchange e-mail, software server, etc.
- DrexelOne Account University portal, basic e-mail
- DUNX1 Academic UNIX
  - Personal web pages
  - Remote storage
  - UNIX applications and compilers
- Banner University-wide database of record Contact Academic Information & Systems at <u>http://www.drexel.edu/provost/ais/</u>
  - Student info
  - Human Resources
  - Financial info



# Picking Up First Accounts

- http://accounts.drexel.edu
- Click here to pick up first accounts
- Enter following information: Computer Accounts Management Service
  - University ID number
  - Date of birth
  - Zip code OR
  - Country of orig

Click OK

n	Your Drexel comp to gain access to a the Computer Acc Service.	Account Setup Wizard Step 1: Identify Yourself Since you are new to Drexel, your account is probably waiting for you to claim it. Fill in the for below then click the OK button at the bottom of the page. If you're concerned about our use of intermet cooki see our note about them at the bottom of this page.	m es,
		What is your University ID number?	
g	New to Drexel? Click here to pick up	(Use your 8-digit university person ID number if you have it; otherwise, you can use your Social Security number.) What is your date of birth? (Enter it as mm/dd/yyyy.)	
		What is the zip code of your permanent address?	
		If you don't have a permanent address in the U.S., which country are you from? Select a country	
	If you have trouble with to 895-2020.	Push the button to continue. OK Cancel	



#### Services Offered

- Computer Marketplace
  - Site Licensed Software
    - Office, Bb Vista, Dreamweaver, Impatica, SPSS, Adobe Acrobat Professional, etc.
    - https://software.drexel.edu
- Hardware & Software Purchases
  - Favorable pricing for purchasing hardware and popular software applications
  - Backup and recovery software



# Accessing the Software Site

- <u>https://software.drexel.edu</u>
- User Name has either
  - drexel\ or @drexel.edu no longer required
- Uses domain password, usually the same as DrexelOne
- Follow links in DrexelOne for other software access
  - eAcademy
  - JourneyEd
  - Hardware vendors



#### Services Offered

#### Korman Center

- Use of "smart" classrooms (<u>irt-classrooms@drexel.edu</u>)
  - Lecture capture, Videoconferencing
- Instructional Technology Center
  - Online Learning Team (<u>olt@drexel.edu</u>, 215-895-1224, Korman 109 from 8:00 am – 6:00 pm)
- Client Services (consult@drexel.edu, 215-895-2020)
  - Available 7 days a week
  - IRT Tech Chat on <a href="http://www.drexel.edu/irt/">http://www.drexel.edu/irt/</a>
- Dragonfly Troubleshooting and Software Assistance
  - Front Desk
- Hardware Assistance
  - Available from Computer Fixer in Korman Basement



# Helpful Service Links

- Classroom Reservations
  - <u>http://www.drexel.edu/irt/facilities/reservations/</u>
- Video Capture Service Request
  - <u>http://www.drexel.edu/irt/video/schedule/</u>
- Wireless Setup and Registration
  - <u>http://www.drexel.edu/irt/networks/wireless/</u>



#### Services Offered

- Training
  - Bb Vista, Camtasia, Dreamweaver, Snap survey, DragonDrop, Smartboards, and more
    - http://www.drexel.edu/irt/help/workshops/
  - Customized training for programs and departments
  - Annual Institute on Innovation, Faculty Showcase and eLearning 2.0 Conference



#### **Other Resources**

- Technology Sandbox—applications to "play with"
  - MySakai, Moodle, Adobe Connect, Second Life, MERLOT, Internet Public Library
- AskDrexel—knowledge base for using technology
- Tech Update—electronic newsletter
- IRT TechChat
  - Online text chat support for Helpdesk and OLT
- Personal Web Space (dunx1)
- Microsoft Sharepoint
- TLT Group Subscription
  - <u>http://www.tltgroup.org/subscription/individtltgsub.htm</u>



### Using Personal Web Space

- Designed for User-Controlled "Public" Display
- Why dunx1 HTML only, easy to use, drexel.edu 'domain name'
  - <u>www.pages.drexel.edu</u>
  - Able to remotely store and retrieve using SSH or mapped drive space (X:) on Korman Center lab computers
- Why DragonDrop
- Why iWebfolio



### Using Business Web Space

- Designed for Collaborative Teamwork
  - Document Management, Project Management, Information Management
- Why SharePoint
  - Organize information with tools intended to enhance/compliment productivity
  - Grant Proposals, Course Material Collaboration, Departmental communication



### Using Academic Web Space

- Designed for Teacher Interaction
- Blackboard (Bb) Vista and Blackboard Classic
- Reasons to use Bb Vista
  - Minimal administration Integrated with Banner
  - Organize Course Content with Tools intended to enhance/compliment pedagogy
  - Backed up regularly



# Who Can Deliver Course Content Online?

- Anyone!
- Do not have to use every technology available
- Delivery may be asynchronous or synchronous—which works for you and your students?
- Discuss your ideas with experienced colleagues and/or IRT
- Work with IRT to develop content for online delivery





#### Augment Face-to-Face Courses

- Post your syllabus
- Make course content available for students
- Link students to other internet resources
- Conduct asynchronous discussions
  - Create open discussion space for students
- Create Collaborative Live Classroom Space
  - Office Hours, Exam prep, student collaboration
- Post assignments for students
  - Extend collection times, go paperless
- Post student grades



#### **Drexel Default Template**

- IRT Resources Links
- Library Resources Links
- Preconfigured look and feel



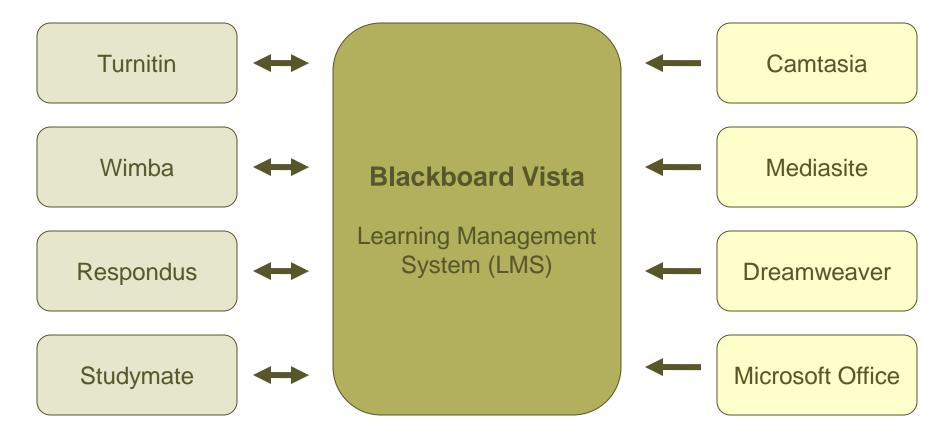


# Supporting your academic endeavors

- Content
- Communication
- Engagement
- Building Community
- Assessment
- Enhancing Your Courses
- Maximizing the Use of Your Time



#### Creating Content with PowerLinks and Apps





# Summary